

MEWS NEWS

January, February & March 2012

"Keeping our energy focused on you!"

MEWS Offers FREE Online Usage Monitoring

Mayfield Electric & Water Systems has had a lot of great feedback about the capabilities of our new AMI metering system. This new system has notified hundreds customers of potential water leaks, been used to determine if a leak has been fixed, and has pinpointed high consumption days for both water and electric. In order to better serve our customers, we have taken this new system one step further. YOU can now view your utility consumption from the comfort of your home or office at www.myusage.com.



Statistics show that customers who monitor their utility usage and become aware of their usage patterns use less energy and water resulting in cheaper bills.

You DO NOT have to come in our office, sign any paperwork or pay any fees. This is a FREE service offered by Mayfield Electric & Water Systems to help our customers better manage their utility costs by monitoring and becoming aware of their usage patterns. All you have to do is go to www.myusage.com, follow the prompts and sign up. *Detailed instructions to set up an account with MyUsage can be found on page 4.*

Customers who have signed up to view their usage on myusage.com will be able to view their usage on real time and will receive daily usage emails.

For the technologically savvy, MyUsage.com now has an iPhone application that will allow you to track your usage anytime, anywhere.



Inside This Issue

In The Community:
Lion's Club Christmas Parade
The Round Up Program
MyUsage Detailed Instructions
New Substation Update
Getting To Know Us: Mike Shaw
Employee Anniversaries
Office Closings



**Mayfield Electric
& Water Systems**

**301 E Broadway
Mayfield, KY 42066**

Contacts:

270-247-4661

www.mayfieldews.com

OFFICE HOURS:

Monday thru Friday

7:00 AM to 4:30 PM

BOARD MEMBERS

Wesley K. Greer
Chairperson

Chris Kendrick
Vice Chairperson

Robert Barclay
Secretary-Treasurer

Nancy Barger
Member

Kathy O'Nan
Member

Sam Boyd Neely, Jr.
Attorney

The electric plant board is made up of progressive community leaders and directs the management of MEWS. The plant board consists of 5 members appointed by the Mayor and confirmed by the City Council.

In The Community: Christmas Parade



(Above) Lexie Feagin, Landon Womble and Olivia Green are suited as gingerbread men and ready for the parade.



(Right) Emily Green, and Ashlyn and Karly McAdoo are all smiles during the parade!

MEWS Wins "Best Industry Float"!



(Above) Emily Green and Karly McAdoo wait patiently for the parade to begin!

(Left) Lexie Feagin, Olivia Green and Landon Womble watch the floats behind them.

Small Change. Big Difference.



Mayfield Electric & Water Systems understands hard economic times have fallen upon some of our utility customers and we know harder times may be just around the corner. That is why we are now offering an assistance program to help those in need within our community.

Every customer has a chance to enroll in our Round-Up Program. This program will round one's utility bill to the next highest dollar and the change collected will be distributed to the Mayfield-Graves County Need Line and Food Pantry. For example, if your bill was \$78.45, you would pay \$79.00 and the 55 cents collected goes to the MGC Need Line and Food Pantry. The average amount collected per customer is approximately \$6.00 per year. This may not sound like a lot of money, but if only 1000 customers signed up, it could potentially fund around \$6000.00 per year in donations. The money collected goes right back into our OWN community to have an immediate impact on our neighbors and friends. This program is not restricted to only MEWS electricity customers. Anyone who pays their water bill at MEWS is encouraged to sign up as well.

"Whether it be through our CFL recycling program, our donation of energy monitors to the MGC Public Library, fundraising and participation in Relay for Life or just being available to the local schools systems for the Mentoring Program or Reality Zone; it's all about making a positive impact on our community and giving back," stated Jeanna Rogers Elliott, MEWS' Customer Service & Marketing Manager, "Your pennies could mean the world to someone in need."

We ask that any customer who would like to participate in our Round-Up Program call 270-247-4661 or go to our website www.mayfieldews.com to sign up. Your small change can make a big difference!

How To Use MyUSAGE.com

Powers Awareness



1. Go to www.myusage.com.

2. Click on the hyperlink "[here](#)" in the sentence that reads "Click [here](#) to set up an account MyUsage.com".



3. Select your state as Kentucky. Click



4. Select Mayfield as your utility provider. Click

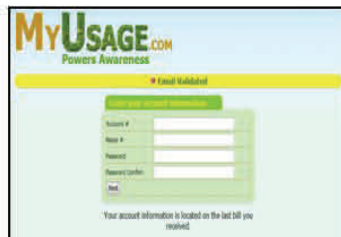


5. Enter a valid email address under Usage Monitor Account. Click



6. Go to your email and retrieve the validation code.

7. Enter the validation code in the white box. Click

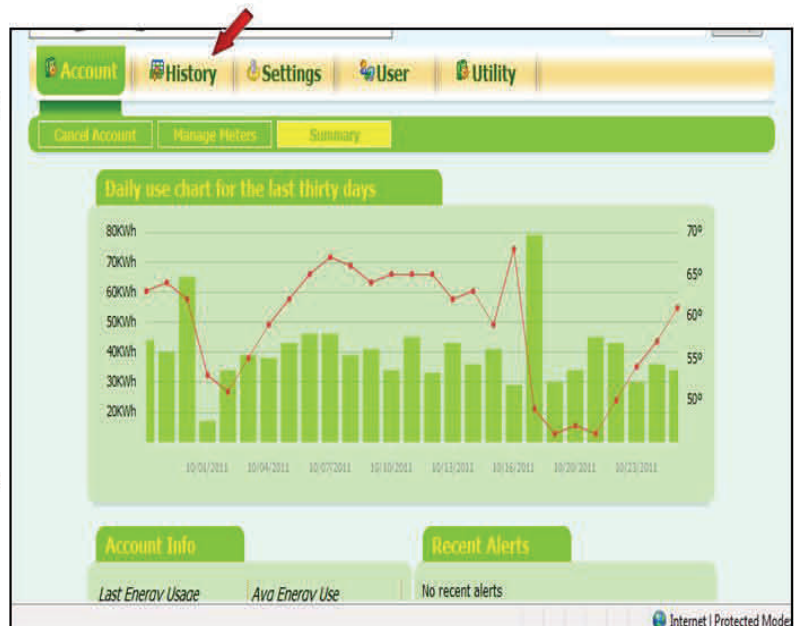


8. Enter your account number found on the top left corner of your bill. (Ex.123456-789123).

9. Enter your meter number found on your bill. (Ex. 2S20123).

10. Create a password and confirm it. Click

In your MyUsage account, you can view your daily utility usages for the past 30 days. The first chart shows your electricity usage in kilowatt hours per day. It also shows the outside temperature for each day. To view your water usage for the past 30 days, click on the *HISTORY* tab (noted with the red arrow) and then change your meter to *WATER*. If you need assistance, please call 247-4661 and we can help set you up!



Tree Trimming Results In Fewer Outages

Public safety, cost control, and reliable service are very important to MEWS; that is why we maintain a tree trimming and removal program. Tree crews operate on average five to six months per year to clear the right-of-way to reduce tree-related outages, prevent downed power lines and to expedite service restoration during storms.

Momentary outages occur when breakers on our system open and close in an effort to clear high currents created by short circuit conditions. For example, when a tree limb comes in contact with the hot wire on the overhead electric system, the tree provides a direct path to the ground and a short circuit condition occurs, causing an outage. The majority of the outages in our service area during 2009's horrific ice storm were tree-related.

Since MEWS' new tree trimming policy was adopted, fewer outages have been reported. "The number of tree-related outages and downed lines within our system have *easily* been cut in half," commented Jason Weatherly, Electrical Operations Manager. This decrease in occurrences has increased public safety, cost control, and the reliability and quality of our service.

If you have any questions about our tree trimming program or would like to report an area that needs the attention of our crew, please call us at 270-247-4661 or email customerservice@mewsbb.net.



Getting to know us: Mike Shaw

Michael Shaw has been with Mayfield Electric and Water Systems for 13 years. He is currently our GIS (Geographic Information Systems)/Mapping Technician. His job includes collecting, managing and understanding GPS data to reveal relationships, patterns, and trends in the form of maps, reports, and charts.

When away from MEWS, Mike enjoys competitive shooting, photography and spending time with his family.



Employee Service Anniversaries

January, February & March

Doug Gipson	28 yrs
James Keith	18 yrs
Darren Stewart	16 yrs
Brent Tucker	16 yrs
Jason Weatherly	15 yrs
Kelly Green	13 yrs
Kristie McAdoo	13 yrs
Randy Rambo	13 yrs
Clint Woodward	13 yrs
Brent Shultz	8 yrs
Trey Morris	5 yrs
Mary Beth Paschall	5 yrs
Cynthia Salinas	3 yrs

**Report Power Outages and
Water or Sewer Problems to:**

270-247-4661

After hours call:

270-247-3531

Office Closings:

January 2

New Year's Day

January 16

Martin Luther King, Jr. Day

February 20

Presidents' Day

FYI:

Mayfield Electric & Water Systems encourages the use of CFL bulbs, but wants to remind our customers that CFLs contain small traces of mercury and should not be disposed of in your regular garbage. Bring in your expired bulb and we will recycle it for FREE!

PRESORTED POSTAGE
U.S. POSTAGE
PAID
MAYFIELD, KY
PERMIT NO. 129

Mayfield Electric & Water Systems
301 E Broadway
Mayfield, KY 42066
270-247-4661

